

July 15, 2008

Account Executive
USA Imaging
12923 Pomerado Road, Suite C
Poway, Ca 92064

Dear USA Imaging,

It gives me great joy to write this letter; over the past 12 years I have had the opportunity to work with USA Imaging as you have supported our efforts to duplicate, scan and convert the thousands of old documents to a format we can use.

The level of care delivered by you and your staff is overwhelming. I can honestly say your attention to detail and response to all my requests has far exceeded my expectations. I am very proud to be associated with such skilled professionals; your concern for customer satisfaction and enthusiasm is apparent as you demonstrate your expertise and professionalism with a smile.

I truly believe that USA Imaging's dedication has contributed to the success we enjoy at the San Diego Convention Center Corporation and for that I am truly grateful. You set a fine example for us all and raise the bar for the whole industry. It is my opinion you make a statement both by "*doing things right and by doing the right things*". It is my continued pleasure to be associated with such competent individuals.

Sincerely,



Ronald Barham | Building Superintendent

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